

THE TREKKERS TRAIL SIKKIM BACKPACKING TRIP

GANGTOK - LACHUNG - LACHEN - YUMTHANG VALLEY - TSOMGO
LAKE - NAMCHI - PELLING - DARJEELING





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ABOUT US

At **The Trekkers Trail**, we're passionate explorers dedicated to crafting unforgettable travel experiences across India's breathtakingly diverse landscapes. From mountains to deserts and forests, our journeys are designed for everyone—whether you're a beginner, solo traveler, couple, or family.

Why Choose Us?

- **Safety First:** With experienced guides and meticulous planning, we prioritize your safety above all.
- **Seamless Journeys:** Leave the details to us—we handle permits, transportation, and more, so you can focus on enjoying the adventure.
- **Unique Experiences:** Explore offbeat trails, connect with local cultures, and indulge in regional cuisines.

Our Vision

- We aim to inspire exploration, create lasting memories, and build a thriving travel community that protects and cherishes the natural world.

More Than Just Travel

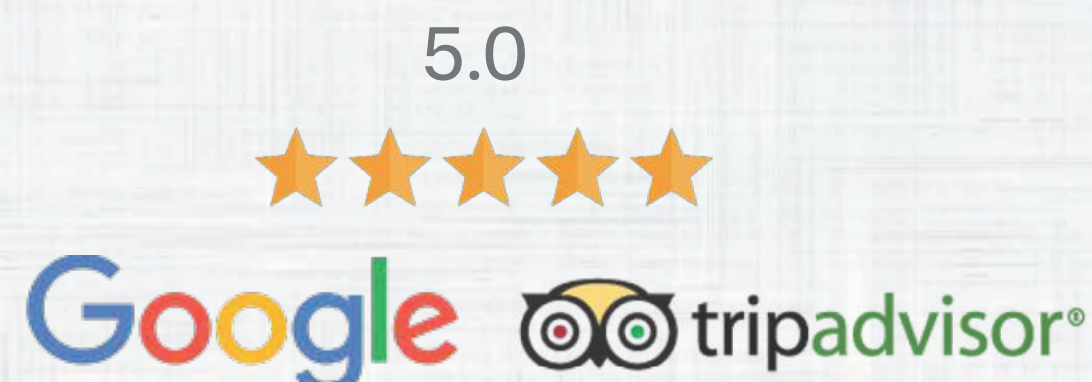
- Immerse yourself in adventure through camping, wildlife spotting, and learning local traditions. Our commitment to sustainable tourism ensures minimal environmental impact and supports local communities.

Certifications

- We're proudly certified by MSME and IRCTC, ensuring top-notch services you can trust.

Join us to connect with nature, challenge yourself, and create memories that last a lifetime!

OUR RATINGS



RECOGNITION



IRCTC AUTHORISED
E-TICKETING AGENT

BOOKED YOUR TRAIN TICKET INSTANT.



MSME
MICRO, SMALL & MEDIUM ENTERPRISES
सूक्ष्म, लघु एवं मध्यम उद्यम

OUR STRENGTH • हमारी शक्ति

Ministry of MSME, Govt. of India

BRIEF ITINERARY

- DAY 1 : Arrival At Bagdogra Airport | Transfer To Gangtok
- DAY 2 : Gangtok Local Sightseeing
- DAY 3 : Gangtok | Tsomgo Lake | Baba Mandir | Nathula Pass
- DAY 4 : Gangtok To Lachen | North Sikkim Transfer
- DAY 5 : Lachen To Gurudongmar Lake | Transfer To Lachung
- DAY 6 : Lachung To Yumthang Valley | Zero Point | Return To Lachung
- DAY 7 : Lachung To Gangtok | Scenic Return Journey
- DAY 8 : Gangtok To Pelling | Scenic Himalayan Transfer
- DAY 9 : Pelling Local Sightseeing | Transfer To Darjeeling
- DAY 10 : Darjeeling Sunrise Point | Local Sightseeing Tour
- DAY 11 : Darjeeling To Bagdogra Airport | Departure

DETAILED ITINERARY

Day 1 Bagdogra Airport Arrival | Transfer To Gangtok



Pickup: Meet Our Representative At Bagdogra Airport At 15:00. After Group Assembly, Begin The Scenic Drive Toward Gangtok Through Tea Gardens, Hill Roads, And The Teesta River Valley.

Drive Duration: Approximately 04–05 Hours (Subject To Traffic And Road Conditions).

Arrival In Gangtok By Evening. Hotel Check-In As Per Standard Hotel Policy. The Evening Is Free To Explore MG Marg For Local Shops, Cafés, And A Relaxed Walk.

Meals: Dinner

Stay: Hotel In Gangtok

Day 2 Gangtok Local Sightseeing



Breakfast At Hotel. **Departure Time: 09:00 For Gangtok Local Sightseeing.**

Today You Will Explore Some Of The Most Famous Cultural, Spiritual, And Scenic Attractions Of Gangtok City.

Sightseeing Highlights:

- **Tashi Viewpoint**
- **Ganesh Tok**
- **Hanuman Tok**
- **Enchey Monastery**
- **Flower Exhibition Centre (Flower Show)**
- **Bakthang Waterfall**
- **Namgyal Institute Of Tibetology (Research Institute Of Tibetology)**
- **Do Drul Chorten (Stupa)**

After Completing The Sightseeing Tour, Return To The Hotel.

Evening Free To **Explore MG Marg Market**, Famous For Local Cafés, Restaurants, And Shopping.

Meals: Breakfast, Dinner

Stay: Hotel In Gangtok

Day 3

Gangtok | Tsomgo Lake | Baba Mandir | Nathula Pass



Breakfast At Hotel. **Departure Time: 09:00 For East Sikkim High Altitude Excursion.**
Proceed Through Scenic Mountain Roads Toward The High Altitude Region Of East Sikkim.

Sightseeing Highlights:

- **Tsomgo Lake** – A Sacred Glacial Lake Surrounded By Snow Covered Himalayan Peaks.
- **Baba Harbhajan Singh Mandir (Baba Mandir)** – A Revered Shrine Dedicated To Indian Army Soldier Baba Harbhajan Singh And One Of The Most Important Spiritual Sites In The Region.
- **Nathula Pass** – One Of The Highest Motorable Mountain Passes On The Indo–China Border. The Visit Is Offered As A Complimentary Add-On And Is Strictly Subject To Permit Availability, Army Permission, Government Regulations, Weather Conditions, And Is Closed Every Monday.

Important Note: If Nathula Pass Permit Is Not Approved Due To Government Or Army Regulations, The Excursion Will Be Limited To Tsomgo Lake And Baba Mandir Without Refund Or Compensation.

After Completing The Excursion, Begin The Return Journey Toward Gangtok Through The Same Scenic Mountain Route. Arrival In Gangtok By Afternoon Or Early Evening Depending On Traffic And Weather Conditions.

Meals: Breakfast, Dinner

Stay: Hotel In Gangtok

Day 4

Gangtok To Lachen | North Sikkim Transfer (Currently Closed. - Additional 01 Night Stay In Pelling.)



Breakfast At Hotel | **Departure Time: 08:00 From Gangtok** For The North Sikkim Region.

If Time Permits Before Exiting Gangtok City, Short Stops For The Following Optional Gangtok Sightseeing May Be Covered.

Drive Distance: **Approx. 120 Km Drive Duration: Approx. 05–06 Hours** (Subject To Road And Weather Conditions) En Route Sightseeing:

- **Seven Sisters Waterfall** – A Scenic Multi-Level Waterfall Surrounded By Forested Hills.
- **Singhik Viewpoint** – A Famous Viewpoint Offering Clear Views Of Mt. Kanchenjunga And The Teesta Valley.
- **Teesta River Valley** – Multiple Photo Stops Along The Riverside Mountain Route.

Arrival In Lachen By Afternoon. Hotel Check-In And Rest. Evening Free For Relaxation In This Quiet Himalayan Village. **Important Note: Travel Toward Lachen And Gurudongmar Lake Is Subject To Weather Conditions, Landslides, And Army Regulations. Route Changes May Occur If Required For Safety.**

Meals: Breakfast, Dinner

Stay: Hotel In Lachen

Day 5

Lachen To Gurudongmar Lake | Transfer To Lachung
(Currently Closed. - Additional 01 Night Stay In Pelling.)



Early Morning: **Wake Up Early And Leave From Lachen For Gurudongmar Lake.**

Gurudongmar Lake Visit (17,800 Ft): One Of The Highest And Most Sacred Lakes In India, Surrounded By Snow Peaks And Cold Desert Landscapes.

Important Conditions: Entry Depends On Army Permission, Weather Can Change Suddenly, Only Short Stoppage Allowed Due To Low Oxygen, Carry Warm Clothing (Temperature Often Below 0°C)

Drive Duration: 3–4 Hours One Way | Return To Lachen: Around 10:00–11:00

Transfer To Lachung: After Returning To Lachen, Have Lunch And Proceed Toward Lachung.

Drive Duration: 2–3 Hours | En Route Stops: **Bhim Nala Waterfall**

Arrival In Lachung: Reach Lachung By 14:00–15:00, Check In To Your Hotel, And Enjoy A Relaxed Evening In This Beautiful Mountain Village.

Meals: Breakfast & Dinner

Stay: Hotel In Lachung

Day 6

Lachung To Yumthang Valley | Zero Point | Return To Lachung



Breakfast At Hotel. **Departure Time: 07:00 From Lachung Toward Yumthang Valley.**

Drive Distance: **Approx. 25 Km Drive Duration: Approx. 01–01:30 Hours**

Yumthang Valley Visit - Yumthang Valley, Also Known As The “Valley Of Flowers,” Is A Beautiful High Altitude Meadow Surrounded By Snow Covered Himalayan Peaks, Pine Forests, And Flowing Rivers. During Spring And Summer, The Valley Blooms With Colorful Alpine Flowers.

Travelers Can Enjoy Scenic Views, Photography, And Short Walks Near The River And Valley Viewpoints. Stop Duration: Approx. 45–60 Minutes.

Zero Point Visit- After Yumthang Valley, Proceed Toward Zero Point (Approx. 15,000 Ft), The Last Motorable Point Near The Indo–China Border. This Area Is Known For Snow Landscapes, Glacial Terrain, And Dramatic Mountain Views.

Important Conditions: Visit Subject To Weather Conditions, Road Accessibility, Local Permit Approval, Army Regulations

Meals: Breakfast, Dinner

Stay: Hotel In Lachung

Day 7 Lachung To Gangtok | Scenic Return Journey



Breakfast At Hotel. **Departure Time: 08:00 From Lachung** For The Return Journey Toward Gangtok.

Drive Distance: Approx. 115 Km

Drive Duration: Approx. 05–06 Hours (Subject To Road And Weather Conditions)

Enjoy A Scenic Drive Through The Beautiful Valleys Of North Sikkim With Multiple Photo Stops Along The Teesta River And Surrounding Himalayan Landscapes.

Short Refreshment And Photo Stops May Be Taken Along The Route Depending On Road And Weather Conditions.

Arrival In Gangtok By Afternoon.

Hotel Check-In And Short Rest After The Journey.

Evening Free To Explore **MG Marg Market**, Famous For Local Cafés, Restaurants, And Shopping.

Meals: Breakfast, Dinner

Stay: Hotel In Gangtok

Day 8 Gangtok To Pelling | Scenic Himalayan Transfer



Morning: Enjoy Breakfast At The Hotel And Depart For Pelling At 08:00. Drive Duration: 5–6 Hours

Route Highlights: Buddha Park, Char Dham, Namchi, Beautiful Mountain Roads, Waterfalls, Deep Valley Views, And Calm Scenic Villages Along The Way

Arrival In Pelling: Check In To Your Hotel And Relax After The Drive.

Evening: Enjoy A Peaceful Walk Around The Hotel Area Or Explore Nearby Viewpoints Such As **The Helipad Ground For Majestic Sunset Views** (Time Permitting).

Meals: Breakfast & Dinner

Stay: Hotel In Pelling

Day 9 | Pelling Local Sightseeing | Transfer To Darjeeling



Morning: Enjoy Breakfast At The Hotel And Begin Your **Pelling Local Sightseeing Tour At 09:00**. Pelling Is Known For Its Stunning Views Of Mt. Kanchenjunga, Beautiful Monasteries, And Natural Waterfalls.

Sightseeing Highlights:

- **Khecheopalri Lake**
- **Khecheopalri Monastery**
- **Rimbi Waterfall**
- **Kanchenjunga Waterfall**
- **Rabdentse Ruins**
- **Skywalk**

After Completing The Sightseeing Tour, Begin The Scenic Drive Toward Darjeeling.

Drive Duration: Approx. 04–05 Hours. The Route Passes Through Beautiful Mountain Roads, Tea Gardens, And River Valleys.

Arrival In Darjeeling By Evening. Hotel Check-In And Relax After The Journey.

Meals: Breakfast, Dinner

Stay: Hotel In Darjeeling

Day 10 | Darjeeling Sunrise Point | Local Sightseeing Tour



Early Morning: **Start Your Day At 04:00 And Drive To Tiger Hill To Witness A Beautiful Sunrise Over The Kanchenjunga And Eastern Himalayan Range.**

Next Visit: **Ghoom Monastery, Batasia Loop.**

Return To Hotel: Around 07:30–08:00 For Breakfast.

Darjeeling Local Sightseeing. Start Your Local Tour At 10:00 Covering: Himalayan Mountaineering Institute, Padmaja Naidu Himalayan Zoological Park, Tibetan Refugee Centre, Tenzing Rock, Tea Garden Viewpoint

Evening: Free Time To **Explore Mall Road, Local Cafés, And Souvenir Shops.**

Meals: Breakfast & Dinner

Stay: Hotel In Darjeeling

Day 11 Darjeeling To Bagdogra Airport | Departure



Morning: Enjoy Breakfast At Your Hotel And Prepare For Your Return Journey. **Checkout: 10:00**

Drive To Bagdogra Airport: Depart From Darjeeling At 10:30 For A Scenic 3–4 Hour Drive Through Tea Gardens, Mountain Roads, And Peaceful Valleys.

Arrival At Airport: Around 14:00–14:30, Depending On Traffic And Road Conditions.

Trip Ends: Bid Farewell To The Group And Carry Beautiful Memories Of Sikkim's Mountains, Valleys, Culture, And Adventure.

Meals: Breakfast

WHAT'S INCLUDED

- **Hotel Stay At Gangtok, Lachen, Lachung, Pelling, And Darjeeling** As Per Itinerary.
- **Daily Breakfast And Dinner** Throughout The Trip. (Only Pure Veg/Jain, Fixed Menu)
- **All Sightseeing** In Gangtok, Lachen, Lachung, Pelling, And Darjeeling As Per Itinerary.
- **Tsomgo Lake, Baba Mandir & Yumthang Valley Visit.**
- **Complimentary Nathula Pass, Zero Point & Gurudongmar Lake** (Subject To Permit Availability, Weather, And Government Rules).
- **Namchi, Char Dham & Buddha Park Visit.**
- Pelling Local Sightseeing Tour.
- **Darjeeling Sunrise Point (Tiger Hill)** And Local Sightseeing Tour.
- All Transportation From Pickup To Drop In Comfortable Vehicle.
- Experienced Driver With Hill Driving Expertise.
- Parking Charges, Toll Taxes, And Fuel Costs Included.
- All Required Inner Line Permits, Vehicle Permits, And Tourism Permissions.
- Assistance With Army Checkpoints And Document Verification.
- Tour Manager Support Throughout The Trip (Available Only If The Group Size Is 12 Travelers Or More)

WHAT'S EXCLUDED

- Flight Tickets Or Train Tickets To And From Bagdogra.
- Lunch On Travel Days Or Wherever Not Mentioned.
- Personal Expenses, Snacks, And Beverages.
- Entry Fees For Monuments, Parks, Museums, And Viewpoints.
- Paragliding, Ropeways, Or Any Adventure Activities.
- Room Heater Charges In Hotels (Direct Payment).
- Travel Insurance, Medical Expenses, Or Emergency Evacuations.
- Expenses Due To Landslides, Roadblocks, Weather Changes, Or Delays.
- Any Increase In Package Cost Due To Unforeseen Circumstances Such As War, Political Situations, Government Orders, Fuel Price Hike, Hotel Rate Increase, Natural Calamities, Accidents, Or Any Other External Factors Beyond Company Control Shall Be Payable Extra By The Traveler At Actual.
- Any Services Not Mentioned In The Inclusions.

FIXED DEPARTURE DATES

Month	Bagdogra Airport
January 2026	<ul style="list-style-type: none">• 11 January – 21 January• 25 January – 04 February
February 2026	<ul style="list-style-type: none">• 08 February – 18 February• 22 February – 04 March
March 2026	<ul style="list-style-type: none">• 08 March – 18 March• 22 March – 01 April
April 2026	<ul style="list-style-type: none">• 12 April – 22 April• 19 April – 29 April
May 2026	<ul style="list-style-type: none">• 10 May – 20 May• 24 May – 03 June
June 2026	<ul style="list-style-type: none">• 14 June – 24 June• 28 June – 08 July
July 2026	<ul style="list-style-type: none">• 12 July – 22 July• 26 July – 05 August
August 2026	<ul style="list-style-type: none">• 09 August – 19 August• 23 August – 02 September
September 2026	<ul style="list-style-type: none">• 13 September – 23 September• 27 September – 07 October
October 2026	<ul style="list-style-type: none">• 11 October – 21 October• 25 October – 04 November
November 2026	<ul style="list-style-type: none">• 08 November – 18 November• 22 November – 02 December
December 2026	<ul style="list-style-type: none">• 13 December – 23 December• 27 December – 06 January 2027

TOTAL COSTING

Pickup - Drop	Package Type	Per Person In INR (Double Occupancy)	Per Person In INR (Sharing Occupancy)
Bagdogra Airport	Standard Innova / Bolero / Sumo / Xylo / Scorpio	₹32,500/Adult (Age- 12-35)	₹22,750/Child (Age- 02-12)
Bagdogra Airport	Deluxe Innova / Xylo / Scorpio	₹42,500/Adult (Age- 12-65)	₹29,750/Child (Age- 02-12)

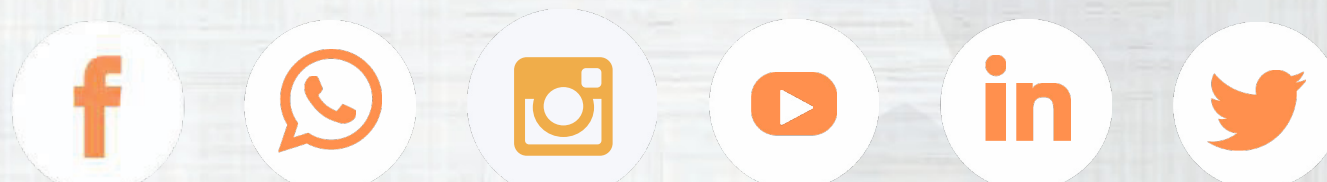
- All Prices Are Inclusive Of 5% GST (Non-Refundable)
- Air / Rail Tickets Are Not Included And Will Be Charged Extra For All Packages
- 25% Advance Payment Is Required At The Time Of Booking (Non-Refundable Booking Token)
- Remaining 75% Payment Must Be Cleared 10 Days Before The Departure Date
- Booking Is Considered Confirmed Only After Full Payment Is Successfully Completed
- Prices Are Subject To Availability And May Change Until The Advance Payment Is Successfully Received



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ACCOMMODATION

Location	Hotels Names
Gangtok	Rufina Pinasa Residency, Nostalgia Hotel, Raniva Retreats, Sungava Resort Or Similar
Lachung - Lachen	Rufina Blue Pine, Hotel Rigayal, Rufina Himalayan Chariot, Rufina Lachen Deezong, Hotel Himalayan Stupa, Rufina Lachung Kunga, Rufina Royal Lachung Or Similar
Pelling	Tripoo Rishum The Hapo Retreat, Rufina Palm Bliss, Hotel Pelling Crest, Rufina Green Land Or Similar
Darjeeling	Aurora The Mall, Tripoo Potala Palace, Omega Residency Darjeeling, Divine Himalayan Resort Or Similar

- *Deluxe/Standard Rooms On Double Occupancy Basis Only*
- *Meal Plan: Breakfast And Dinner Included*
- *Meals Will Be Pure Vegetarian With Fixed Menu At All Stays*
- *Hotel Accommodations Are Subject To Availability. If Listed Hotels Are Unavailable, A Suitable Alternative Will Be Provided. Accommodation Is Only Provided For Registered Travelers. All Services Included Are Listed In The Itinerary. Additional Services Will Incur Extra Charges.*



IMPORTANT NOTES – READ BEFORE BOOKING

PAYMENT & DOCUMENT SUBMISSION DEADLINE

- The Remaining Pending Payment And All Required Documents Must Be Submitted To The Company At Least 10 Days Before The Departure Date. It Is The Complete Responsibility Of The Traveler To Ensure That The Balance Payment Is Cleared And All Required Documents Are Submitted On Time. The Company Team Is Not Responsible For Sending Repeated Reminders, Follow-Up Calls, Messages, Or Notifications For Pending Payment Or Missing Documents.
- If The Remaining Payment Is Not Cleared Or The Required Documents Are Not Submitted Before The Deadline, The Booking Will Be Treated As Cancelled Automatically Without Any Further Notice. In Such Cases, The Advance Amount Paid Will Be Non-Refundable, The Seat Will Be Released To Another Traveler, And The Standard Cancellation Policy Of The Company Will Apply. No Refund, Rebooking, Or Last-Minute Adjustment Will Be Given Due To Delay From The Traveler's Side.

TOUR CONFIRMATION & BATCH POLICY

- Each Sikkim Departure Will Operate With A Maximum Group Size Of 12 Travelers In A Comfortable Vehicles. A Minimum Of 08 Confirmed Travelers Is Required For Any Batch To Operate Successfully. If Fewer Than 08 Travelers Are Booked In Any Particular Departure, The Company Reserves The Right To Cancel, Merge, Or Reschedule That Batch. In Such Cases, Travelers Will Be Given The Option Of Free Rescheduling, Adjustment Into Another Batch, Or Full Refund Of The Amount Paid. Any Refund Will Be Processed Only To The Original Source Bank Account, Card, UPI ID, Or Original Payment Method Used During Booking Within 07 Working Days. No Cash Refund Will Be Given, And The Company Will Not Be Responsible For Any Flight, Train, Hotel, Taxi, Leave, Or Other Personal Expenses Booked Separately By The Traveler.

AGE RESTRICTION RESPONSIBILITY

- It Is The Complete Responsibility Of The Traveler To Check And Confirm The Maximum Age Limit Before Booking, As It Is Clearly Mentioned In The Package PDF And On The Website. If A Traveler's Age Exceeds The Permitted Limit For That Package, The Booking May Be Cancelled At Any Time Without Refund Or Compensation.

DOCUMENT REQUIREMENTS & PERMITS

- Sikkim Is A Restricted Border State, And It Is Mandatory For All Travelers To Carry Original Government Approved Photo Identification At All Times, Including Aadhaar Card, Voter ID, Driving License, Or Passport. All Required Documents Must Be Submitted In Soft Copy Format To The Company Minimum 10 Days Before Trip Departure. Failure To Submit Documents On Time May Result In Permit Rejection, And The Responsibility Will Lie Solely With The Traveler. Certain Locations Such As Tsomgo Lake, Nathula Pass, Zero Point, And Gurudongmar Lake Require Mandatory Permits Issued By Government Authorities. Travelers Must Also Carry Passport Size Photographs And Multiple Copies Of ID Proof. All Permits Are Subject To Government And Army Approval, And No Refund Will Be Provided If Access Is Denied.

PICKUP, DROP & ARRIVAL CONDITIONS

- The Tour Officially Starts From Bagdogra Airport, Which Is The Designated Pickup And Drop Location For This Package. Pickup And Drop From NJP Railway Station Can Be Arranged At An Additional Cost Of ₹1000 Per Traveler. Due To Heavy Traffic And Parking Restrictions At Bagdogra Airport, Travelers May Be Required To Carry Their Own Luggage To The Nearby Parking Area. Pickup Delays May Occur Due To Traffic Conditions, And Travelers Are Expected To Cooperate And Maintain Patience.

TRANSPORTATION & VEHICLE SYSTEM

- Transportation In Sikkim Operates On A Point-To-Point Taxi Union System, Due To Which Vehicles And Drivers May Change Frequently During The Trip. Vehicles Such As Tata Sumo Or Bolero Operate Between Taxi Stands, And Travelers Must Manage Their Own Luggage During Vehicle Transfers. Some Vehicles May Not Have Luggage Carriers, Making It Mandatory For Travelers To Handle Their Own Bags During Every Change. Vehicle Allocation Is Based On Group Size, And In Case Of Fewer Travelers, Smaller Vehicles Such As Wagon-R May Be Provided Without Any Refund. Even In Deluxe Or Premium Packages, Vehicles Are Generally Non-AC In Hilly Areas For Safety Reasons. In Gangtok, Certain Vehicles Are Restricted Between 07:00 To 20:00, And Travelers May Need To Reach Hotels From Taxi Stand At Their Own Cost.

HOTEL & ACCOMMODATION POLICY

- Most Hotels In Sikkim Are Located In Hilly Terrain And Do Not Have Lift Facilities. Travelers Must Be Prepared To Use Stairs For Room Access. Hotels In Remote Locations Like Lachung Are Basic Due To Limited Infrastructure. Room Allocation Is Managed Entirely By The Hotel, And No Pre-Assignment Or Preference For View, Balcony, Or Floor Is Guaranteed. Standard Check-In Time Is 12:00 And Check-Out Time Is 11:00. Early Arrival Or Delays Must Be Managed By Travelers At Their Own Cost.

LUGGAGE POLICY

- Each Traveler Is Allowed A Maximum Of One Main Bag And One Small Daypack Only. Any Additional Luggage Must Be Managed By The Traveler Independently. During Travel To North Sikkim Regions Like Lachen And Lachung, Travelers Must Carry Only Essential Items For One Night Stay, And Remaining Luggage Should Be Stored At Gangtok Hotel.

SIGHTSEEING & ITINERARY CONDITIONS

- Each Sightseeing Location In The Itinerary Is Covered Only Once, And Revisit Is Not Possible Under Any Circumstances. If Any Place Is Closed Due To Weather Conditions, Landslides, Strikes, Or Government Orders, Alternate Arrangements May Be Provided Where Possible, However No Refund Or Revisit Will Be Allowed. The Itinerary Is Indicative And May Change Based On Weather, Road Conditions, Political Situations, Or Hotel Availability.

MEAL POLICY

- Daily Breakfast And Dinner Are Included In The Package And Will Be Provided As Pure Vegetarian Or Jain Fixed Menu. Non-Vegetarian Food Is Not Included And Can Be Arranged On Direct Payment Basis Subject To Availability. Lunch Is Not Included Unless Specifically Mentioned.

DISCIPLINE, COORDINATION & BEHAVIOR POLICY

- Travelers Must Maintain Discipline And Coordination Throughout The Trip. All Travelers Must Be Ready At Least 10 Minutes Before Scheduled Pickup Time And Must Confirm Daily Pickup Timing With The Driver. Proper Coordination With Driver And Co-Travelers Is Mandatory. Seat Rotation Must Be Followed To Ensure Equal Comfort For All Travelers. Instructions Given By Driver, Tour Manager, Local Authorities, And Army Personnel Must Be Followed Strictly. Misbehavior, Arguments, Or Non-Cooperation Will Not Be Tolerated.

- For Any Hotel Or Service-Related Issue, Travelers Must First Report To Hotel Management. If The Issue Remains Unresolved, It Should Then Be Reported To The Company Team. Direct Arguments With Drivers, Staff, Or Local Authorities Are Strictly Prohibited.

WEATHER, SAFETY & REGIONAL CONDITIONS

- Sikkim Is A Mountainous Region With Unpredictable Weather Conditions. Sudden Changes, Landslides, Road Closures, And Delays Are Common. Locations Like Lachung And North Sikkim Are Remote With Limited Facilities. In Case Of Safety Risks Or Route Blockages, The Itinerary Or Stay Location May Be Changed Without Any Refund. Network Connectivity May Be Limited In Several Areas, And Travelers Are Advised To Inform Their Families In Advance.

FINAL TRAVEL UNDERSTANDING

- Travelers Must Maintain Respectful Behavior With Drivers, Staff, Local People, And Fellow Travelers. Unrealistic Expectations Beyond Defined Itinerary And Inclusions Will Not Be Entertained. Cleanliness, Environmental Responsibility, And Respect For Local Culture Must Be Maintained At All Times. The Trip Is Designed Based On Practical Mountain Travel Conditions And Not Urban Luxury Standards.

By Booking This Trip, The Traveler Confirms That They Have Read, Understood, And Accepted All The Above Terms And Conditions Without Exception.

GUIDELINES & TERMS

1. **Acceptance:** By Making Any Payment Or Booking, You Agree To All Terms Listed On The Official Website. No Verbal, Phone, Or Social Media Confirmations Or Agreements Are Valid.
2. **Booking & Payment:** Confirmations Only Via Official Email. Payments Must Be Made Through Digital And Traceable Modes (Net Banking, Cards, UPI). Cash Payments Are Not Accepted Except Approved Cheques Cleared In Advance. Prices Quoted Are Valid For 24 Hours Or As Stated, And Can Change Until Full Payment Is Received.
3. **Advance Booking & Group Size:** Book At Least 20 Days Before The Trip Start Date. Train/Flight Tickets Require Bookings 10 To 70 Days Ahead As Per Company's Timelines. Trips May Be Canceled Or Merged If The Minimum Number Of Participants Is Not Met; Refunds Are Issued As Vouchers, Not Cash. All Communications Must Be Through The Registered Email Used For Booking. Phone Calls, WhatsApp, Texts, Or Social Media Messages Will Not Be Considered Or Processed.
4. **Non-Transferability:** Bookings And Tickets Are Non-Transferable And Non-Renamable After Confirmation And Full Payment. Unauthorized Transfers Or Name Changes May Lead To Cancellation Without Refunds.
5. **Changes & Rescheduling:** Only One Rescheduling Allowed Per Booking, With A 25% Rescheduling Fee, If Done More Than 10 Days Before Departure. Additional Changes Are Treated As Cancellations.
6. **Train/Flight Policies:** Subject To Railway/Airline Rules; No Guaranteed Seats Or Boarding Points. No Refunds Or Compensation For Seat Allocations Or Boarding Changes.
7. **Participant Conduct, Complaint Protocol, Suspension, And Safety Policy:** All Travelers Are Required To Maintain Professional, Respectful, And Disciplined Behavior Throughout The Trip. Strict Compliance With Instructions Given By The Tour Manager, Guide, Driver, And Company Team Is Mandatory At All Times For Safety And Smooth Operations.
8. **Consumption Of Alcohol, Tobacco, Drugs, Or Any Intoxicating Substances During The Trip Is Strictly Prohibited.** Any Violation Will Result In Immediate Removal From The Trip Without Refund And Permanent Blacklisting From Future Services.
9. **Any Form Of Misbehavior Including But Not Limited To Verbal Abuse, Threatening Language, Aggressive Conduct, Continuous Arguments, Harassment Of Staff Or Co-Travelers, Or Disrespect Toward Local Authorities Will Not Be Tolerated Under Any Circumstance.**
10. **Complaint Submission Must Be Made In A Proper, Calm, And Professional Manner Only Through The Assigned Tour Manager Or Official Company Communication Channel.** Repeated, Unreasonable, Or Disruptive Complaints Affecting Group Experience Or Operations Will Be Treated As Misconduct.
11. **Travelers Making Unrealistic Demands Beyond The Defined Itinerary, Inclusions, Or Operational Limitations And Continuously Creating Disruption Will Be Considered In Violation Of Company Discipline Policy.**
12. **The Company Reserves The Absolute Right To Suspend Or Remove Any Traveler From The Trip At Any Point Without Refund If Their Behavior Is Found To Be Disruptive, Unsafe, Abusive, Or Non-Compliant With Company Rules.** Suspension Includes Immediate Termination Of All Services Including Accommodation, Transport, And Assistance. The Traveler Will Be Required To Arrange Return Travel At Their Own Cost Without Any Liability On The Company.
13. **Health & Insurance:** Valid Travel And Medical Insurance Is Mandatory. Disclose All Pre-Existing Medical Conditions At Booking. Non-Disclosure May Lead To Denied Service Or Removal Without Refund.
14. **Minors:** Participants Under 18 Must Be Accompanied By A Parent Or Legal Guardian At All Times. Unaccompanied Minors' Bookings May Be Rejected Or Canceled Without Refund.
15. **Liabilities & Force Majeure:** Liability Limited To Payment Amount Only. No Liability For Indirect Or Consequential Losses Or For Delays Caused By Events Outside The Company's Control (Natural Disasters, Strikes, Government Orders). Third-Party Vendor Liabilities Are Limited To Recoveries From Those Parties.
16. **Dispute Resolution:** Written Notice Required 30 Days Before Seeking Legal Remedies. Jurisdiction Lies Exclusively With Courts In Mansa Or Gandhinagar, Gujarat, India.
17. **Additional Policies:** Entry Fees, Permits, And Local Taxes Are Usually Extra And Must Be Paid By The Client. Itineraries Are Indicative And May Change Due To Weather, Logistics, Or Safety Reasons Without Refund. Group Transport Leaves On Schedule; Late Or No-Show Participants Forfeit Transport Without Compensation. Clients Are Responsible For Rented Gear; Damage Or Loss Is Charged Accordingly. Respect Local Culture, Environment, And Communities; Violations May Lead To Removal. The Company May Photograph Or Record Tours For Promotional Use; Clients Consent To This Without Compensation. Personal Data Is Handled Per Applicable Laws; The Company Is Not Liable For Unauthorized Breaches Beyond Their Control. Optional Shopping Or Activities By Local Vendors Are At Client's Risk; The Company Is Not Responsible For These Services.
18. **All Package Prices Are Based On Prevailing Market Rates Including Fuel Costs, Hotel Tariffs, Transportation Charges, Government Taxes, Permits, And Operational Expenses At The Time Of Quotation Or Booking.** In Case Of Any Increase In These Costs Due To Factors Including But Not Limited To Fuel Price Hike, Hotel Rate Revision, Government Regulation Changes, War, Political Situations, Natural Calamities, Road Conditions, Supplier Cost Changes, Operational Adjustments, Or Any Other Unforeseen Circumstances, The Package Cost Will Be Revised Accordingly. This Also Includes Any Sudden Or Accidental Increase In Cost Before Trip Start Or During The Trip, Including But Not Limited To Last-Minute Hotel Price Surge, Transport Rate Change, Route Change Due To Safety, Emergency Situations, Or Any Immediate Operational Requirement. The Revised Amount Shall Be Mandatory And Fully Payable By The Traveler As Instructed By The Company. Payment May Be Required Before Departure Or During The Trip Depending On The Situation. The Company Will Inform The Traveler Through Official Communication Channels Regarding Any Such Cost Revision. Delay Or Ignoring Such Communication Will Be Treated As Non-Compliance. No Negotiation, Dispute, Or Adjustment Will Be Entertained For Such Cost Increases As These Are Caused By External And Uncontrollable Factors. Failure, Refusal, Or Delay In Paying The Revised Amount Will Result In Immediate Suspension Or Cancellation Of The Booking Without Any Refund. In Such Cases, The Standard Cancellation Policy Will Be Strictly Applicable, And All Payments Will Be Treated As Per Cancellation Slabs Without Any Exception. If Such Cost Increase Occurs During The Trip And The Traveler Refuses To Pay, The Company Reserves The Full Right To Discontinue All Services Including Hotel Stay, Transport, And On-Ground Support Without Any Liability. Any Additional Expenses Arising Due To Such Refusal, Including Extended Stay, Alternate Travel, Emergency Arrangements, Or Any Losses, Shall Be Fully Borne By The Traveler.
19. **Special Clauses:** High-Altitude Treks Require Compliance With Safety And Permit Rules; Failure Can Result In Removal Without Refund. Participants Agree To Inherent Risks And Waive Liability For Injury Except As Required By Law. No Special Favors, Exceptions, Or Modifications Allowed For Any Client.
20. **For Full, Detailed Terms, Please Visit:** <https://thetrekkerstrail.com/terms-and-conditions>

CANCELLATION **POLICY**

CANCELLATION PERIOD	REFUND PERCENTAGE
MORE THAN 30 DAYS BEFORE DEPARTURE	90% REFUND
21 TO 29 DAYS BEFORE DEPARTURE	75% REFUND
15 TO 19 DAYS BEFORE DEPARTURE	50% REFUND
14 DAYS OR LESS BEFORE DEPARTURE	NO REFUND

Booking Token / Advance

- The booking token or advance payment is non-refundable in case of cancellation.

How to Cancel

- Online – Visit our official booking page.
- Phone – Call +91 90547 47193 (available weekdays, 11:00 AM – 7:00 PM).
- Email – Send your cancellation request to info@thetrekkerstrail.com.

Refund Process

- Eligible refunds will be processed within 72 working hours after cancellation.
- The refunded amount will reflect in your bank account within 5–7 business days.

Unforeseen Circumstances

- Events such as government orders, harsh weather, protests, or natural calamities may impact travel plans.
- In such cases, The Trekkers Trail will attempt to offer alternative plans or vouchers.
- Refunds are not guaranteed in these circumstances, and cancellations due to such events are not eligible for refunds.
- Any additional expenses that arise will be the responsibility of the traveler.

Peak Season & Popular Destinations

- Cancellation policies may differ during peak seasons and for popular destinations.
- Travelers are advised to confirm the specific policy at the time of booking.



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